

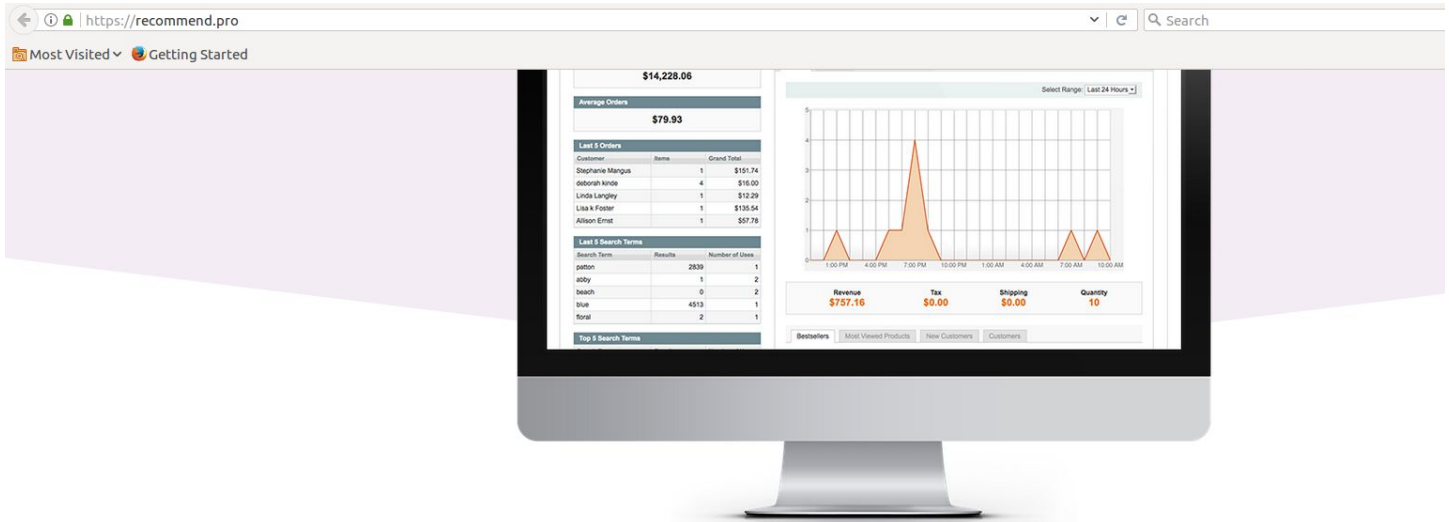


Recommend: Account and Tracking Setup

To set up an account in Recommend follow these simple steps:

- **Scroll** to the bottom of the <https://recommend.pro/> homepage until you see the **Start my free trial** button, which is highlighted in red.

- **Enter** your email address and **click Start my free trial**:



DON'T WAIT ANY LONGER,
TRY RECOMMEND FOR FREE

START MY FREE TRIAL

- You will be redirected to the sign-up page, where you need to **enter** your **Name** and **Password**. Password should not be less than 6 characters.

- **Click** on the **Create account** button.

- Then, enter the **name of your website** and its **URL**.



Website Information

Adding website is a simple two-step process. Firstly, please enter the website information below. On the second step we will guide you through the tracking setup process.

e.g. <http://recommend.pro> or <https://recommend.pro>

- **Click Continue.**

- The next page is the tracking setup. **Click Invite technical contact** - the red button in the top right hand corner to receive technical assistance, or carry out the following:

Website | TEST ▼

Tracking setup

Setting up Recommend tracking is easy but requires technical skills, it should be performed by the development team.

1. Install module:

<https://github.com/wearesuperb>

2. Configure module by going into Magento admin:

Settings > Recommend > Configuration

3. Set Account ID:

4. Set API Key:

Step 1 Install module.

Step 2 Configure module through the following steps:

Log in to the **Magento Admin Panel**.

Navigate to the **System panel** at the top of the screen and click the **Configuration** option.

Find Recommend in the left-hand side navigation menu and click Recommendations.

The screenshot shows the Magento Admin Panel interface. At the top, there is a navigation bar with tabs for Dashboard, Sales, Catalog, Customers, Promotions, Newsletter, CMS, Reports, and System (which is highlighted). Below the navigation bar, there is a message area with a warning icon and text: "Your web server is configured incorrectly. As a result, configuration files with sensitive information are accessible from the outside. Please contact your hosting provider." Below this is a "Latest Message" section with a red icon and text: "New Patch for PayPal Instant Payment Notification (IPN) Changes. Upgrade to 1.9.3.3 or SUPEE-8167 by June 30, 2017 to Avoid Service Disruptions – 6/13/2017 [Read details](#)".

The main content area is divided into two columns. The left column is the "Configuration" sidebar, which has a "Current Configuration Scope" dropdown set to "Default Config" and a "Manage Stores" link. Below this are sections for "GENERAL", "CATALOG", "RECOMMEND" (highlighted with a green box), and "CUSTOMERS". The "GENERAL" section includes "General", "Web", "Design", "Currency Setup", "Store Email Addresses", "Contacts", "Reports", and "Content Management". The "CATALOG" section includes "Catalog", "Configurable Swatches", "Inventory", "Google Sitemap", "RSS Feeds", and "Email to a Friend". The "RECOMMEND" section includes "Recommendations".

The right column is the "General" configuration page. It has a "General" heading and three sub-sections: "Countries Options", "States Options", and "Locale Options". The "Locale Options" section contains the following fields:

Timezone	<input type="text" value="GMT Standard Time (Atlantic/Canary)"/>	[WEBSITE]
Locale	<input type="text" value="English (United Kingdom)"/>	[STORE VIEW]
First Day of Week	<input type="text" value="Sunday"/>	[STORE VIEW]
Weekend Days	<input type="text" value="Sunday, Saturday"/>	[STORE VIEW]

Below the "Locale Options" section is the "Store Information" section, which contains the following fields:

Store Name	<input type="text"/>	[STORE VIEW]
Store Contact Telephone	<input type="text"/>	[STORE VIEW]
	<small>▲ If present, this will be included in all Transactional Emails</small>	
Store Hours of Operation	<input type="text"/>	[STORE VIEW]
	<small>▲ If present, this will be included in all Transactional</small>	

Step 3 Set Account ID.

Get back to the Recommend Tracking Setup page. Press Select to highlight and then copy the **Account ID**.



Tracking setup

[INVITE TECHNICAL CONTACT](#)

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2. Configure module by going into Magento admin:

Settings > Recommend > Configuration

3. Set Account ID:

[Select](#)

4. Set API Key:

[Select](#)[BACK](#)

Navigate to the **Magento Admin panel**. **Paste** the **Account ID** into the **relevant** field as shown below:

Magento Admin Panel

Dashboard Sales Catalog Customers Promotions Newsletter CMS Reports **System**

Your web server is configured incorrectly. As a result, configuration files with sensitive information are accessible from the outside. Please contact your hosting provider.

Latest Message: New Patch for PayPal Instant Payment Notification (IPN) Changes. Upgrade to 1.9.3.3 or SUPEE-8167 by June 30, 2017 to Avoid Service Disruptions – 6/13/2017 [Read details](#)

Current Configuration Scope: Default Config [Manage Stores](#)

Configuration

- GENERAL
- General
- Web
- Design
- Currency Setup
- Store Email Addresses
- Contacts
- Reports
- Content Management

Recommendations

General Settings

Enabled	Yes	[STORE VIEW]
Account Id	4ea11d5c3f77eff9	[STORE VIEW]
API Key	[STORE VIEW]
Additional product attributes	Add attribute	[STORE VIEW]
	▲ Attributes to track on product view page.	
Additional customer attributes	Add attribute	[STORE VIEW]
	▲ Attributes to track on customer login.	

Recommendation Panels

Step 4 Set API Key.

On the Recommend Tracking setup page **press** the **Select** button to highlight the **API Key**, **copy** and **paste** it into the **API Key** field on the **Magento Admin Panel**, as described in the previous step. This will appear as follows:

Magento Admin Panel

Dashboard Sales Catalog Customers Promotions Newsletter CMS Reports **System**

Your web server is configured incorrectly. As a result, configuration files with sensitive information are accessible from the outside. Please contact your hosting provider.

Latest Message: New Patch for PayPal Instant Payment Notification (IPN) Changes. Upgrade to 1.9.3.3 or SUPEE-8167 by June 30, 2017 to Avoid Service Disruptions – 6/13/2017 [Read details](#)

Current Configuration Scope: Default Config [Manage Stores](#)

Configuration

- GENERAL
- General
- Web
- Design
- Currency Setup
- Store Email Addresses
- Contacts
- Reports

Recommendations

General Settings

Enabled	Yes	[STORE VIEW]
Account Id	4ea11d5c3f77eff9	[STORE VIEW]
API Key	[STORE VIEW]
Additional product attributes	Add attribute	[STORE VIEW]
	▲ Attributes to track on product view page.	
Additional customer attributes	Add attribute	[STORE VIEW]
	▲ Attributes to track on customer login.	

Recommendation Panels

Press the **Save config** button as shown below:



Recommendations

Save Config

General Settings

Enabled	<input type="text" value="Yes"/>	[STORE VIEW]
Account Id	<input type="text" value="4ea11d5c3f77eff9"/>	[STORE VIEW]
API Key	<input type="text" value="....."/>	[STORE VIEW]
Additional product attributes	<input type="button" value="Add attribute"/> ▲ Attributes to track on product view page.	[STORE VIEW]
Additional customer attributes	<input type="button" value="Add attribute"/> ▲ Attributes to track on customer login.	[STORE VIEW]

Recommendation Panels

Your page should start to load up. If data was entered correctly, you will receive confirmation that the configuration has been set up successfully:

 The configuration has been saved.

Recommendations

General Settings

Enabled	<input type="text" value="Yes"/>	[STORE VIEW]
Account Id	<input type="text" value="4ea11d5c3f77eff9"/>	[STORE VIEW]
API Key	<input type="text" value="....."/>	[STORE VIEW]
Additional product attributes	<input type="button" value="Add attribute"/> ▲ Attributes to track on product view page.	[STORE VIEW]
Additional customer attributes	<input type="button" value="Add attribute"/> ▲ Attributes to track on customer login.	[STORE VIEW]

Recommendation Panels

Return to the Recommend **Tracking setup** page. You will see that **step 5** has now appeared on the page. See screenshot:

Tracking setup

INVITE TECHNICAL CONTACT

Setting up Recommend tracking is easy but requires technical skills, it should be performed by the development team.

1. Install module:

<https://github.com/wearesuperb>

2. Configure module by going into Magento admin:

Settings > Recommend > Configuration

3. Set Account ID:

4ea11d5c3f77eff9

Select

4. Set API Key:

NTk0N2M2ZTRkNzEyY2QyMjQwOGI0NWizOm9HNzhFY2tVRktubEtwYVVMYWdzNE13K1dhU
mM3UEFhYzFaNFJxd1lsZGtvRlRyeG9VTmVBCjJlbUhtWwNMMk0hWanhxbzLXLIITVM4V1FLNFIFQUQR
QktTNWZ5RnY2S0xoTW5TSg91Nk5mQlJTa2tHWk11V3RnZ2VMN3RXZVNRVWISY2twWIZsU1Q4bVF
ZVnROZVRoejRXQ2g4TWpjbFAza002azFHd2pTdZ0=

Select

→ 5. We have successfully connected to your website but tracking information is not coming into Recommend yet.

Please make sure the tracking script is installed on the homepage of your website.

BACK

Should this be the case, **go** to the Magento homepage. When done, you will see the **Building instance** message in Recommend, as illustrated below:

Website | TEST ▼

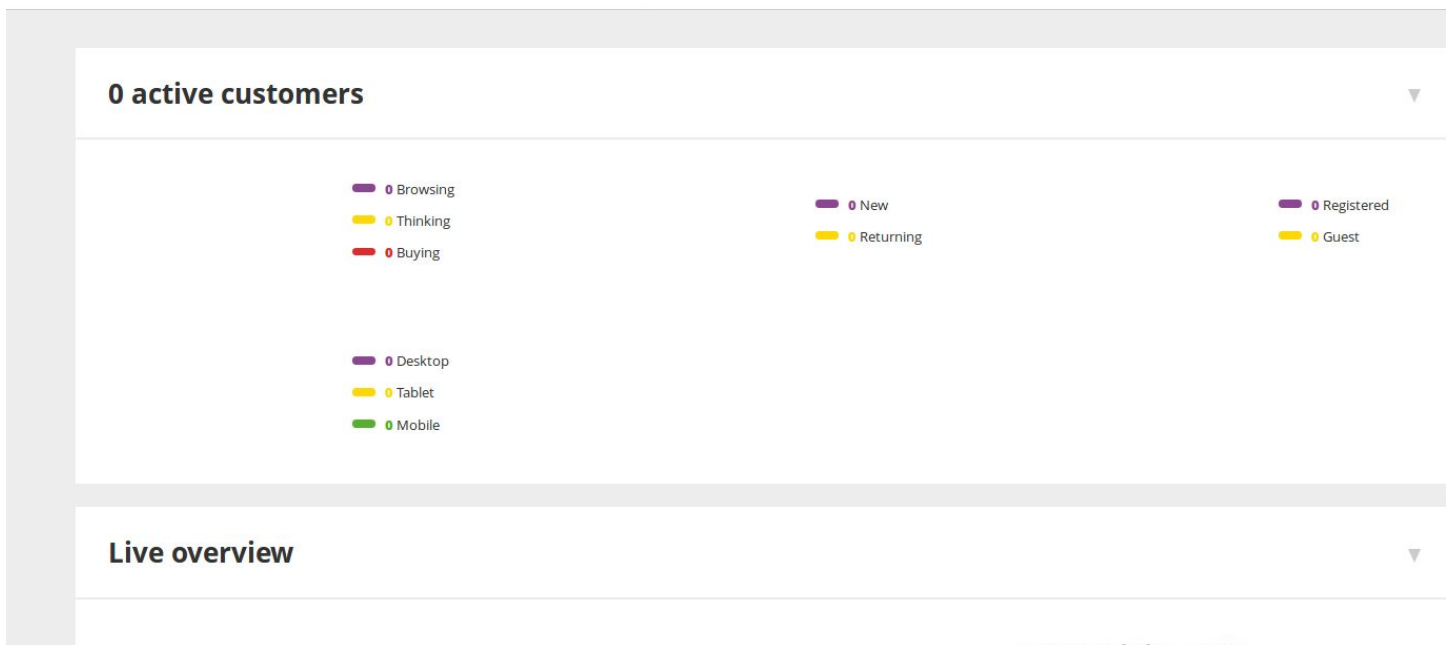
Building instance

We are preparing your recommend instance, this may take up to 5 minutes, please check back soon.

🔄 Instance build in progress

A screen with a dashboard will appear once the database is built, as demonstrated below:





The dashboard will show accurate information on site user numbers in a matter of minutes. The length of time needed to collect the data to build recommendation blocks, depends on the number of visits, sales, and active products in the Product catalog. It may take between several hours up to several days to collect and process information to build product recommendations. To ensure that all data is correct and accurate, allow for a period of about 2 weeks.*

**Please note that the time periods mentioned are approximate as there might be more factors affecting time periods required to build the Recommend panels in each particular case.*